



## RETURN GUIDE

**OK TRUCKS**  
PRE-OWNED VEHICLES CERTIFIED BY **IVECO**

**IVECO**  
Ihr Partner für nachhaltigen Transport





## FOREWORD

Dear customer,

This damage catalogue aims to prepare you for returning your IVECO vehicle when your usage period comes to an end.

The returned vehicle must comply with its original description, in particular the optional extras, accessories and equipment. Furthermore, the vehicle must only be fitted with parts recommended by the manufacturer.

The examples provided not only show the most common traces of wear caused by normal vehicle use but also the most common types of deterioration due to improper use.

Traces of wear accompanied by a green symbol in the following pages do not, in principal, incur any fees and are not subject to additional costs as per IVECO return conditions the end of contract breakdown.

Unacceptable damage is highlighted with a red symbol. All damage is detailed in an evaluation report ordered by Iveco and carried out during an appraisal for all returned vehicles. Damage evaluation criteria is based on this document.

This damages catalogue is available and can be accessed at [www.oktrucks.co.uk](http://www.oktrucks.co.uk). We hope we can work cordially together and wish you a safe journey!

**Your IVECO team**

# RETURN CONDITIONS

## RETURN LOCATION

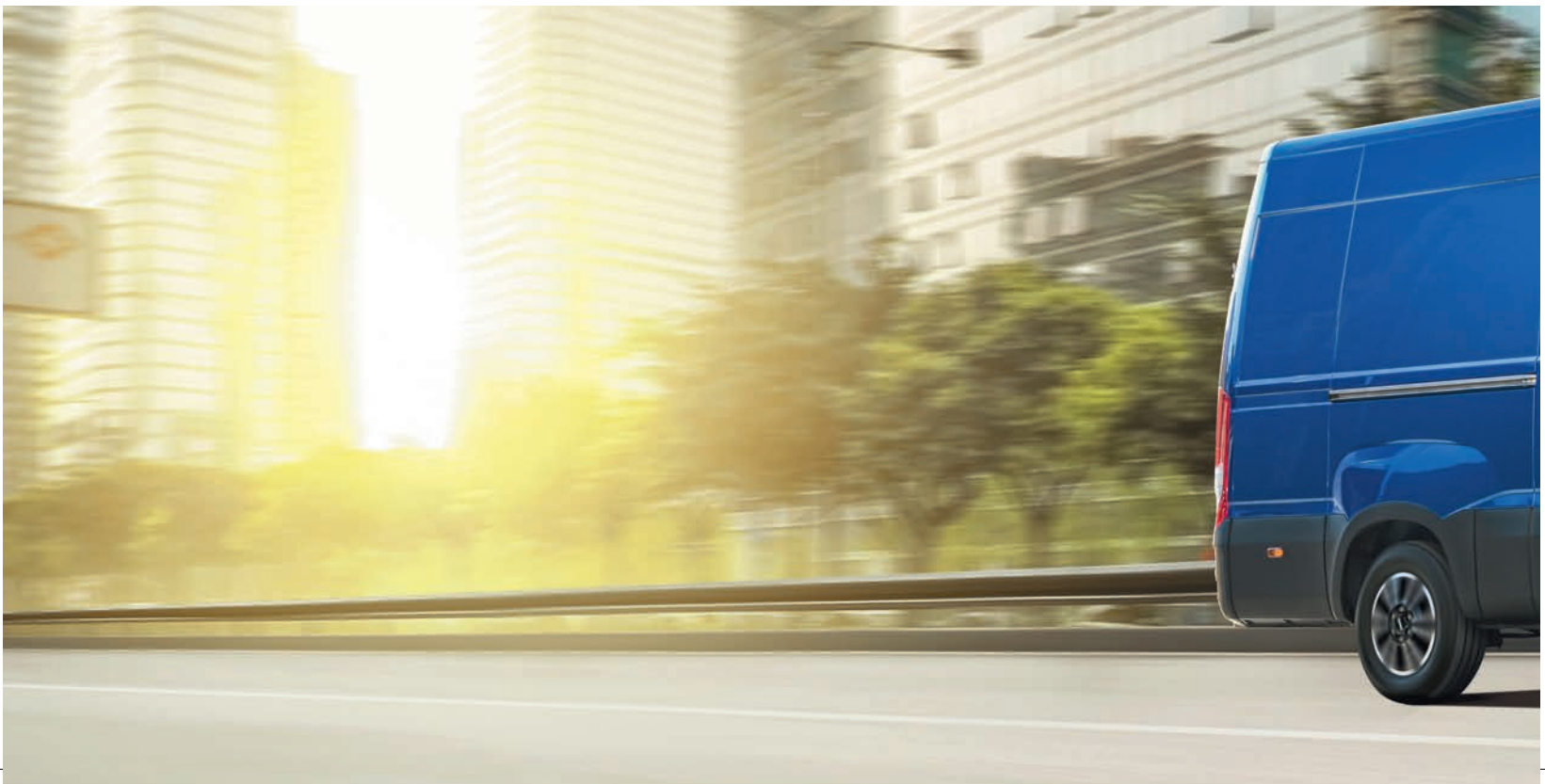
Vehicles are returned to storage yards as stipulated in the contract signed between the parties. The operator for the transferor must follow the rules of the IVECO return process.

## GENERAL CONDITION OF THE VEHICLE

Each vehicle must be returned in the following condition:

- Be in working order, red malfunction warning lights for main vehicle elements off (orange warning lights not included)
- Have enough fuel, the fuel warning light off
- Be usable in complete safety for transfer by road, safety devices should be in perfect condition (e.g. no faulty brakes, tyres not worn down to the frame)
- Be serviced according to the maintenance conditions set out by the manufacturer
- Be clean on the outside and inside in order for the engineer to be able to evaluate any restoration fees
- Openings must be perfectly sealed so that the vehicle is watertight
- The structure must be damage free (skirt and rear wings intact, roof space). Vehicle should not show on HPI register with any damage classification.
- Have all the original accessories and features when returned, subsequent refitting of removable parts may be refused by the protocol
- Only parts recommended by the manufacturer should be fitted
- The vehicle must not have been subject to a theft report
- The tyre assembly must be compliant with the manufacturer's standards

Upon failure to apply or justify this, the vehicle may be refused and/or fees charged based on the conditions stipulated in the contract signed between the parties.



# VEHICLE EXAMINATION

## IDENTIFICATION

The vehicle is identified by reading the model, chassis number (full VIN), registration number and mileage. Additional information regarding the presence of the following parts:

- Accessories and removable parts depending on the vehicle finish or model.  
Example: Additional seats, mats, luggage cover, net, wind deflectors, etc.
- Spare wheels and tools for changing/refitting wheels.  
Example: Jack, tool kit, repair kit or inflation kit, and anything delivered with the vehicle.
- Removable parts for vehicle guidance/video/audio functions.  
Example: SD card, CD-ROM, telephone, and anything stated as having been delivered with the vehicle initially and physically returned with the vehicle.
- Spare keys and vehicle key code cards.
- User manuals and maintenance booklet.

The procedure for returning certain aforementioned parts is outlined in the contract signed between the parties. The engineer will take these features into account when checking the vehicle, as will the administration team when valuating the estimation.



## TECHNICIAN DUTIES

The inspection carried out on the vehicle bodywork is static. It will take place at the storage facility under the conditions set out by the parties.

The engineer identifies the damage with low-angled light. The surveyor will identify deformations, defects, scratches, indentations, chips, corrosion, missing and broken parts as well as alignment faults. For light commercial vehicles (LCV): The damage noted is that which is visible from the front.



## TYPE OF DAMAGED DETECTED

The damage detected is noted depending on its nature: Chips, scratches, indentations, broken part, missing part, defect, etc.

## DESCRIBING DETECTED DAMAGE

Damage is detected and described depending on its size and number. It may be evaluated, simply noted as a memo, or not noted depending on the criteria below.

## TYPE OF REPAIR

- Fixed hourly rates: Cleaning, clearance, SR repair, buffing, etc.
- Time spent on bodywork according to the extent of the damage and the methods chosen
- Time spent on repairs, painting and spare parts based on manufacturer's schedule

Fixed fee, time and tariff tables are annexed to the contract.

## TEST DRIVE

During the test drive, the vehicle's mechanical components are assessed. You may be charged for malfunctions, according to the rules specified in the contract.

## Test at idle – Traffic jam speed

- Standard start-up, on all cylinders
- Automatic transmission: Checking of locking in position “P” on a slope and no start-up with gear engaged
- Regular operation at idle
- Full lock from left to right: Transmission, front axle assembly, bearings, etc.
- Fastened seatbelt warning
- Mechanical sound
- Ambient internal sound
- Air conditioning system operation
- GPS test: Programming of a destination

## Acceleration phase

- Clear acceleration: powertrain support test (engine silentblock), ESP, ASR (if not possible)
- Operation of supercharging system: Turbo - Compressor
- Gearbox: Switching of all gears (increase, no knocking, quick synchro)
- Mechanical vibrations: Engine, transmissions, exhaust, linkages, etc.

## Acceleration phase 50-70 km/h

- Suspension test: Front and rear linkage assembly on uneven road or retarders
- Noises when driving: Bearings, Tyre condition
- Steering wheel: Point 0 alignment, maintenance and directional stability - steering wheel resistance
- Aerodynamic noises: Air intake, stifling
- Clutch slipping test between 4th and 5th when going up and down gears
- GPS test - transfer and scrolling of the position (presence of CDs)

## Deceleration phase

- Progressive braking pressed: Check efficiency, In line stability, vibrations
- Gearbox test: Change all gears down to 2nd
- ABS activation test (speed of 15-20 KM/H)
- Engine ventilation (at end of test)
- Test completion, whilst stationary, check for excess odors: Brakes, oil, exhaust, both inside and out.



## PARTS CHECKED

### Engine compartment

- General appearance: Fluid leaks, traces of oil, corrosion, levels visible to the eye,
- End of longitudinal members, radiator crossmembers and elements connected
- Examination of front end
- Battery

### Front end

- Alignment of parts
- Roof space, cabover
- Windscreen
- Cover
- Light clusters
- Grill, front bumper
- Skirt, spoiler

### Left side: Exterior

- Alignment of parts
- Front wing
- Front wheel arch and trim
- Front wing repeater
- Rear-view mirror
- Door (s)
- Underbody
- Side panels
- Sliding door
- Shaft
- Rear wheel arch and trim
- Roof space
- Trims and roof trim
- And any element or part that is an integral part of the vehicle

### Rear end: Doors/tailgate open

- Roof space,
- Load stop
- Tailgate/boot trim
- Check opening of interior compartments
- Left and right boot trim
- Rear seat trim
- Breakdown accessories
- Removable parts: First aid kit, jackets, boot

nets and any parts linked to the model

- Loading platform
- Side panels
- Panel trim (original, wood)
- Wheel arch
- already mentioned

### Rear end: Doors/tailgate closed

- Alignment of parts
- Boot/tailgate
- Rear light
- Headlights
- Plate light and support
- Bumper
- Rear skirt
- Exhaust (deformation)
- Footboard
- Optional: Tailgate operation

### Rear end: Right side

- Alignment of parts
- Front wing
- Front wheel arch and trim
- Front wing repeater
- Rear-view mirror
- Door (s)
- Underbody
- Side panels
- Sliding door
- Shaft
- Rear wheel arch and trim
- Roof space
- Trims and roof trim
- And any element or part that is an integral part of the vehicle

### Wheels, rims and spare wheel

- Alignment of parts
- Front wing
- Trim (steel rim)
- Size, dimensions, tyre speed index reading
- Type of spare wheel
- Tyre tread wear reading: Central, exterior
- Examination of tyre sidewall



## Front and rear seats

- General appearance of the vehicle: Smell, cleanliness, stains
- Operation of openings and locks
- Condition of door insides and entries
- Underbody, threshold covers. Door seals
- Window, door trim
- Floor trim
- Operation of seat controls, if present
- Seat belt
- Seat trims: Seat, backrest and headrest
- Rear-view mirror
- Windscreen
- Instrument panel and console
- Roof space, sunvisor, ceiling storage
- Load stop

## Interior: Driver's seat

- Checking of controls
- Mileage reading
- Engine start-up and notification of any warning lights that are on
- Full wheel lock for further examination of tyres





# ICON KEY



## PAINTWORK/REPAIRS



Repair method involves remove dent and/or mastic application and/or sanding and/or plastic reparation and/or painting.



## CLEANING

Chemical and mechanical process, dry or wet depending on the stain or dirty mark.



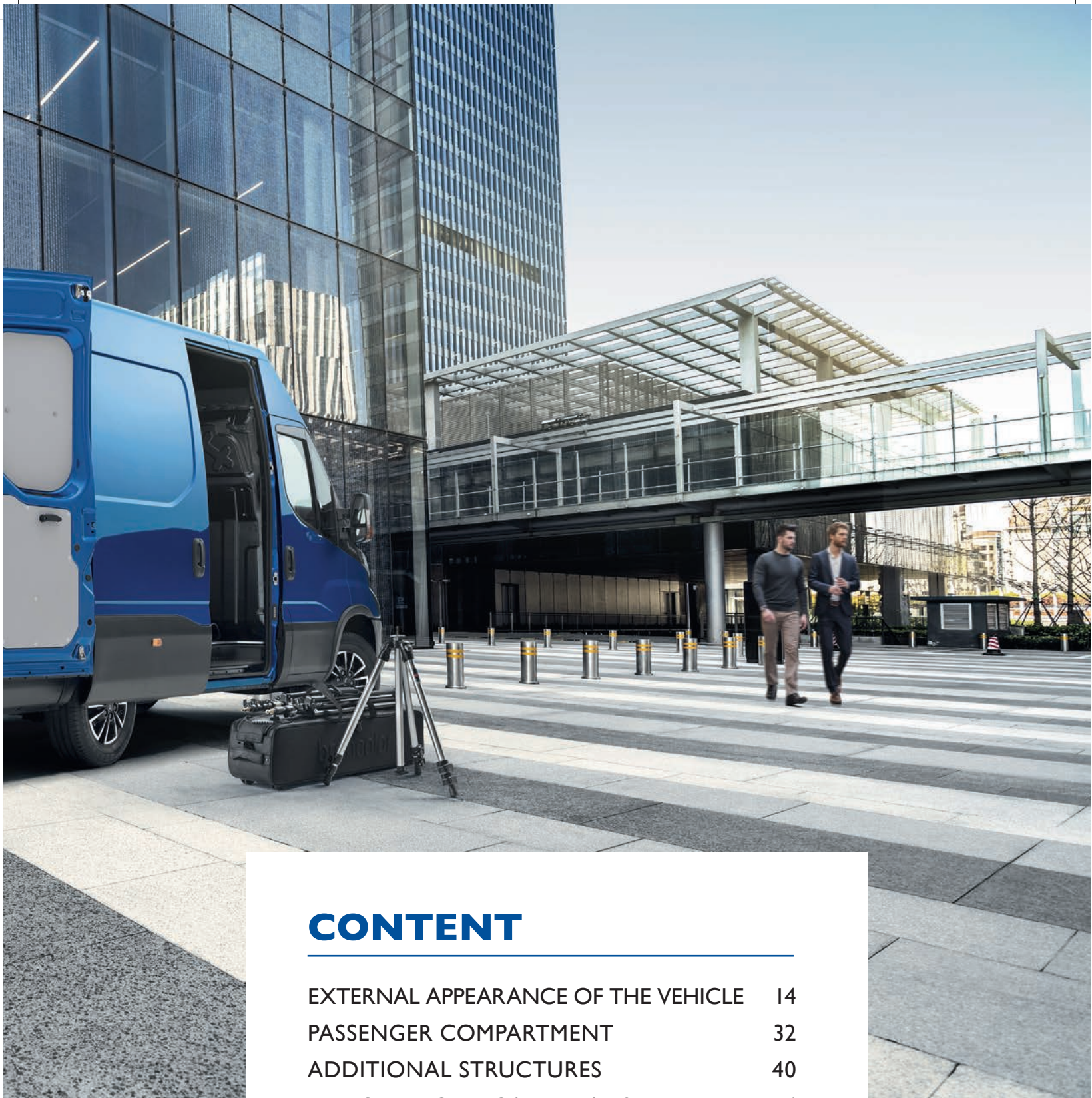
## EXCHANGE

Parts are broken or badly repaired or repair cost is higher than a new spare part. A new part is necessary.



## MEMO





## **CONTENT**

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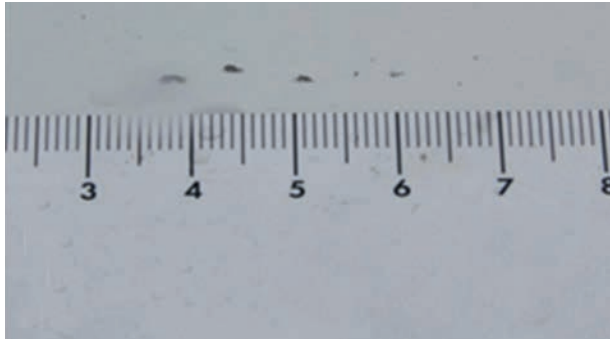
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## **EXTERNAL APPEARANCE OF THE VEHICLE**

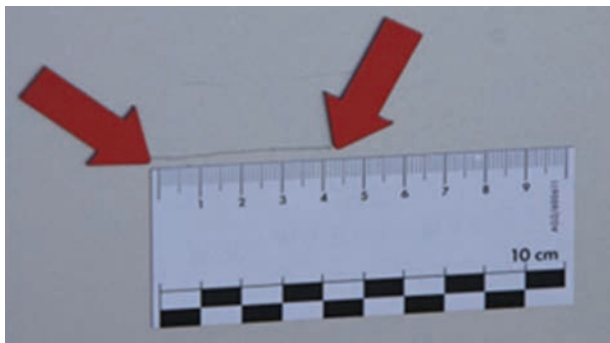
## BODYWORK AND ADD-ONS: CHIPS, SCRATCHES, INDENTATIONS, DEFECTS AND CLEANING



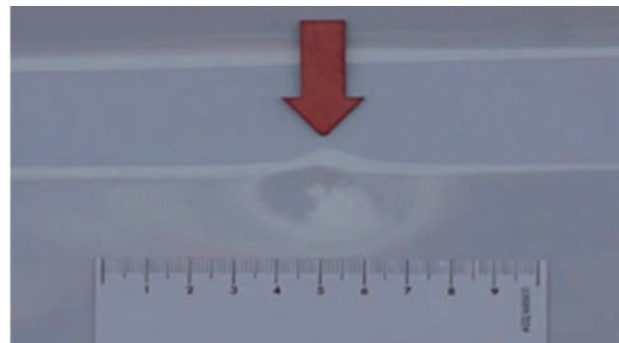
Chip  $\leq 5$  mm in diameter and  $\leq 20$  chips



Chip on door edge









Polishable damage or scratch  $\leq 50$  mm



Indentations  $\leq 20$  mm in diameter with unaltered paint, no hail damage and significant pockmarks within in the limit of 5 indentations per panel

### OTHERS:

-  Small grazes, e.g. on the door edges
-  Small stone impacts (no through to the base coat) on the front of the vehicle
-  Slight pollution damage, can be resolved with polishing
-  Faint marks, e.g. from car wash
-  Faint scratches in the paint at the loading edges
-  Slight differences in colour due to the use of different trims or base materials and ageing





PAINTWORK



REPAIRS



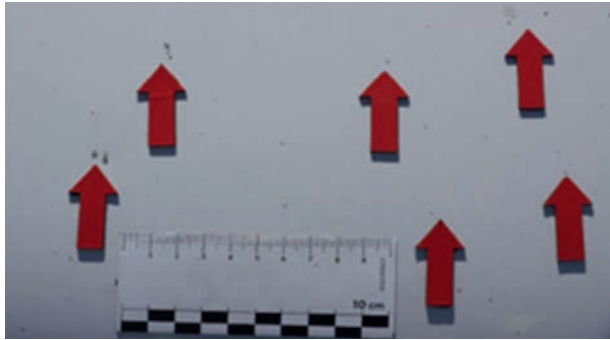
CLEANING




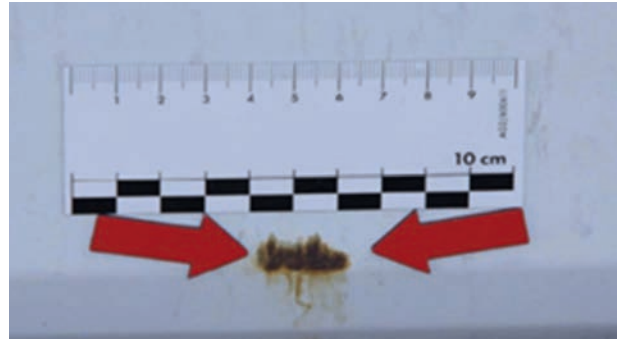
EXCHANGE




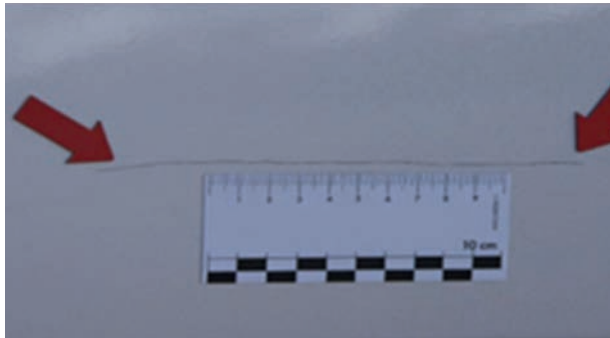
MEMO




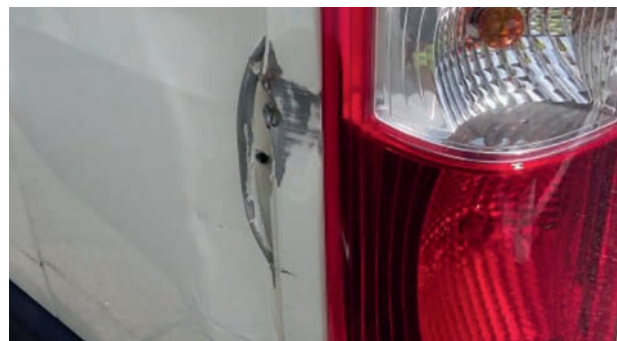
 Chip > 5 mm or > 20 chips




 Scratches with oxidation, chemical deposit or other that cannot be cleaned




 Scratches > 20 mm  
NB: On rear swinging door it is not possible to paint per half panel

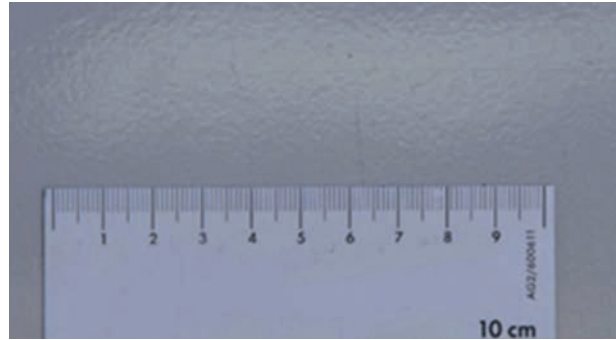



 Irreparable parts, beyond economic repair or non-compliant exchanged part

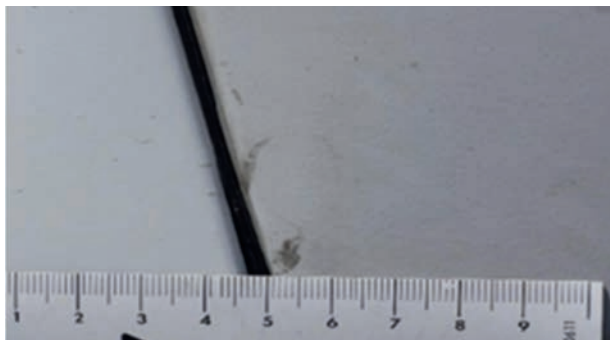
## BODYWORK AND ADD-ONS: CHIPS, SCRATCHES, INDENTATIONS, DEFECTS AND CLEANING




 Indentations > 20 mm in diameter, altered paint, hail damage or significant pockmarks  
NB: Smart repair possible on isolated, significant pockmarks if paint is not altered




 Repainted with fault (dimpled appearance).  
Paint too thick, insufficient, with inclusion of particles




 Difference in shade following repair  
NB: Tolerance accepted linked to ageing of the vehicle



 Trace of glue. NB: Presence of tags or graffiti, valuation in real time during cleaning and/or buffing



 Marks left by advertisements following the description of the bodywork.



 Defect: Deformed panel following repair



PAINTWORK



REPAIRS



CLEANING



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## OTHERS:



Significant damage due to pollution or chemical deposits, if it is necessary to restore the paint



Significant colour deviations e.g. following paint retouches



Unprofessional paint repairs



Large stone impacts (through to the base coat)

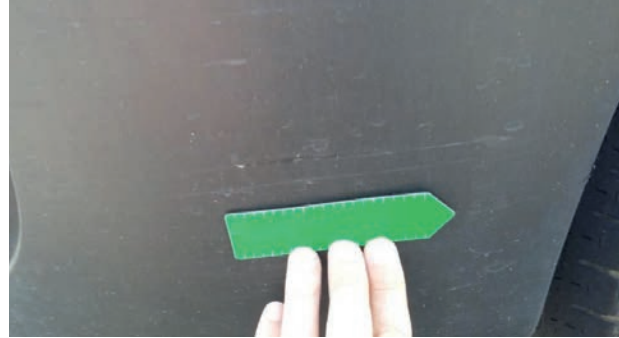


Removal of material and/or deformation of the bodywork and add-ons

## EXTERIOR MIRRORS, ACCESS, DOORS, BUMPERS, REAR AND SIDE UNDERRUN PROTECTIONS



Scratches that cannot be felt with your nail and surface  $\leq 45 \text{ cm}^2$  (equivalent to a credit card)



Scratches that can be felt with your nail or surface  $\leq 45 \text{ cm}^2$  (equivalent to a credit card)



Faint superficial scratches, e.g at the fuel filler cap, hatches, door handles, bumpers and trims



Faint scratches in the paint at the loading edges



PAINTWORK



REPAIRS



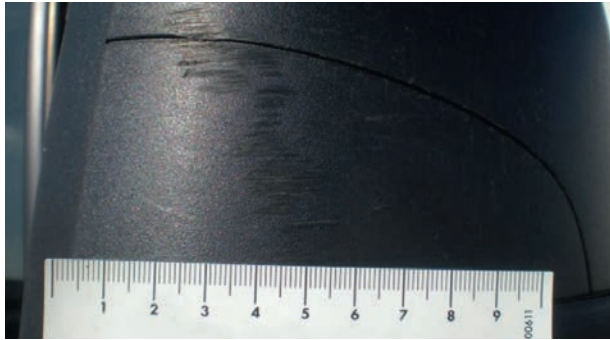
CLEANING




EXCHANGE




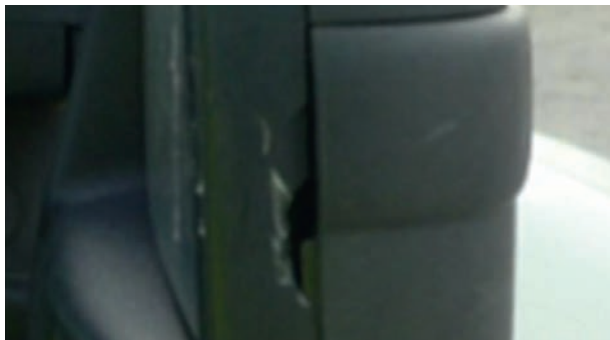
MEMO



 Scratches that can be felt with your nail or surface > 45 cm<sup>2</sup> (equivalent to a credit card)



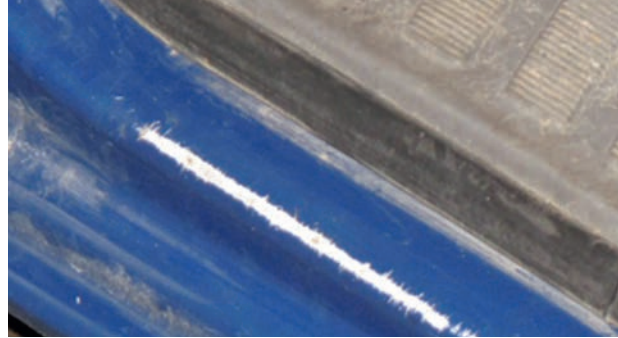
 Removal of material or deformation feasible or economical to repair




 Removal of material, broken part




## EXTERIOR MIRRORS, ACCESS, DOORS, BUMPERS, REAR AND SIDE UNDERRUN PROTECTIONS



 Scratches that can be felt with your nail and surface > 45 cm<sup>2</sup> (equivalent to a credit card)



 Broken, removal of material or deformation beyond economic repair or not feasible



PAINTING



REPAIRS



CLEANING



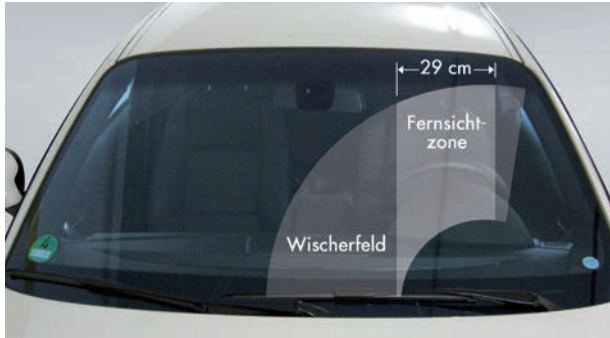
EXCHANGE



MEMO



## GLAZING AND LIGHTS (REAR AND FRONT LIGHTS)



Note: The field of vision is defined by an A3 sheet of paper positioned vertically in the steering wheel axle and centred vertically on the windscreen.

### OTHERS:



Faint scratches on the rear lights



Light stone impacts on the headlights



Stone impacts repaired professionally, not located in the driver's field of vision





PAINTWORK



REPAIRS



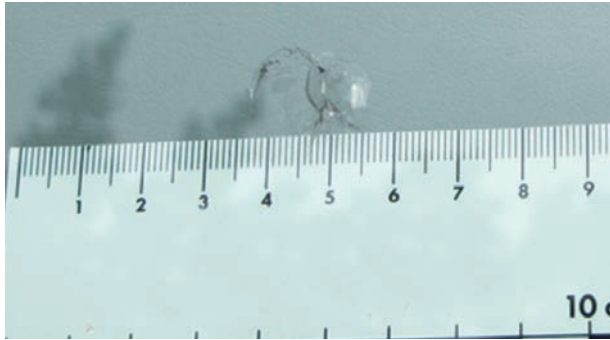
CLEANING




EXCHANGE




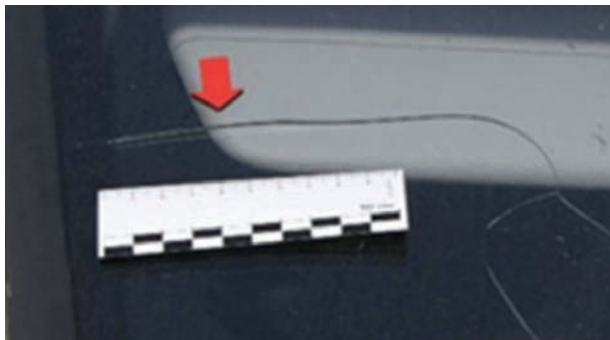
MEMO




 Chips  $\leq 20$  mm, outside of field of vision and  $\leq 3$  chips



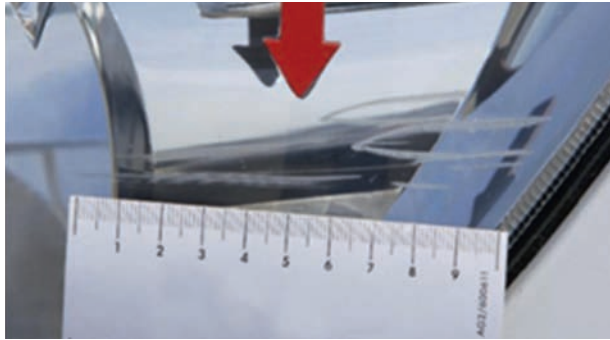
 Faint scratch (without removal of material), outside of lighting field and sealed light (BUFFING)




 Chips  $> 20$  mm, number  $> 3$  chips, or chips in the field of vision, cracked, poorly fitted with defect, sandblasted or scratched

Note: If the windscreen is damage in the driver's field of vision, local legislation must be checked.

## GLAZING AND LIGHTS (REAR AND FRONT LIGHTS)



 Deep scratch (with removal of material), outside of lighting field and sealed light



 Rear and front lights broken



 Scratch in the lighting field, crack, condensation, broken or broken fastening



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REPAIRS



CLEANING



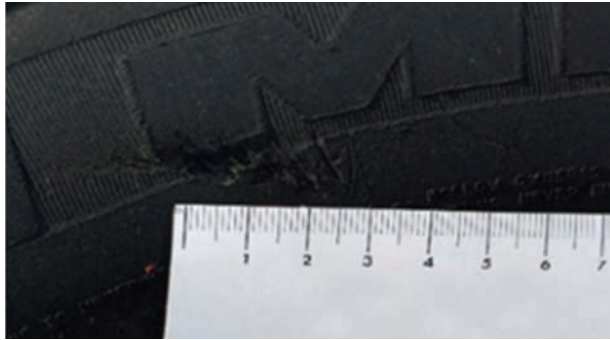
EXCHANGE



MEMO



## TYRES, RIMS AND WHEEL COVERS




Tyres: Notch  $\leq 3$  mm deep (CONFORMS)



Tyres: Base of groove depth  $\geq 5$  mm (CONFORMS)  
Note: The wear of the tyres is measured in the most worn groove on the tyre.



 Rims and wheel covers: Multiple superficial scratches with or without removal of material



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↻ Tyres: Notch > 3 mm deep, removal



↻ Wheel covers: Deformed, broken, material missing or removed



↻ Tyres: Base of groove depth < 5 mm  
Note: The wear of the tyres is measured in the most worn groove on the tyre.

↻ The brand of tyre does not belong to one of the reference brands below:  
Michelin, Kleber, Continental, Uniroyal, Bridgestone, Firestone, Good-Year, Dunlop, Pirelli, Yokohama, Hankook.

↻ Presence of tyres made by different manufacturers on the same axle

↻ Manufacturer's sizes and indices are not respected




↻ A tyre is retreaded or resized

## TYRES, RIMS AND WHEEL COVERS



 On steel rim: Attachment edge slightly deformed



-  Wheel rim circumference, damaged non-compliant rim. Valuation of a dimensional check to check safe state of the vehicle
-  Cracks, deformations, significant loss of material, significant paint damage on the rims
-  Significant corrosion on the rims and all terrain or winter profile tyre



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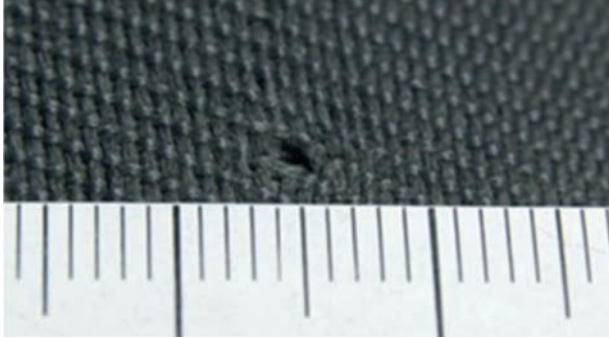







## PASSENGER COMPARTMENT

## UPHOLSTERY, FLOOR COVERS, COVERS, TRIMS AND ROOF SPACE



 Burn  $\leq$  3 mm and without perforation of the cover



 Light soiling can be removed by chemical cleaning carried out by a professional



 Slight decolouration due to sun rays

 Internal wall trim torn behind driver's seat



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REPAIRS



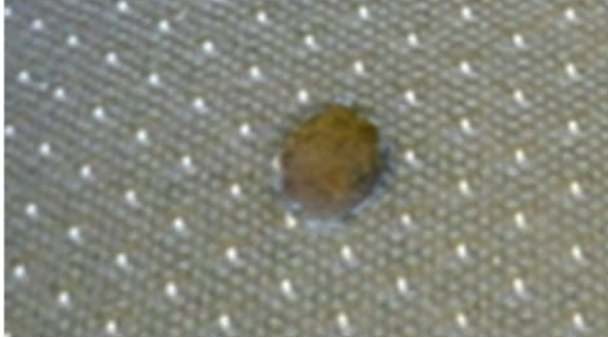
CLEANING



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↻ Burn > 3 mm, perforation or tear in the cover, without deterioration of the foam



↻ Foam missing or broken frame


↻ Perforation of hard plastic trims. Repair of hard plastic trims 1 hour flat rate if aesthetically acceptable and repairable




↻ Fabric trim: Tear, hole > 5 mm, indelible marks

## UPHOLSTERY, FLOOR COVERS, COVERS, TRIMS AND ROOF SPACE



 Significant soiling, stains and smells requiring chemical cleaning carried out by a professional.



 Missing equipment or trim pieces



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## INSTRUMENT PANEL, STEERING WHEEL, INSTRUMENTS, CONTROL SYSTEMS, HEATING, VENTILATION, AIR CONDITIONING, INDEPENDENT AIR CONDITIONER, ADDITIONAL HEATING



 Traces of wear on the instrument panel, instrument cluster and steering wheel



 Slight decolouration due to sun exposure

 Light soiling can be removed by chemical cleaning carried out by a professional



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  Control parts, seat or trim pieces missing, broken or pierced

  Systems, seatbelt, seat control, displays and visuals not operating




 Scratches on the combined instrument panel and other visuals or holes in the field of vision

 Significant soiling, stains and smells requiring chemical cleaning carried out by a professional.

### OTHERS:

 Signs of carbonisation

 Significant discolouration

 Clogged filters

 Steering wheel cover damaged







## **ADDITIONAL STRUCTURES**

# VANS




 Rear Step Slight deformation



 Wood internal protections: Small impacts



 Internal deformations: Slight deformation without perforations or cuts, repair time  $\leq 3$  h



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 Rear footboards: Deformations within economic repair




 Rear footboards: Deformations not within economic repair



 Internal deformations: Significant deformation, repair time > 3 h, perforations, cuts



 Internal deformations: Perforations, cuts, deformations beyond economic repair. Denaturing and uncorrectable deposit (powder, paint, etc.) (Wheel arch not recoverable if repair time > 3h)




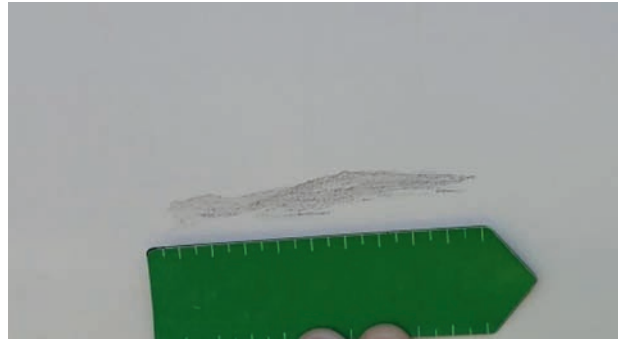
 Wood internal protections: Impacts, torn panel, panel missing (excluding door upper panels)




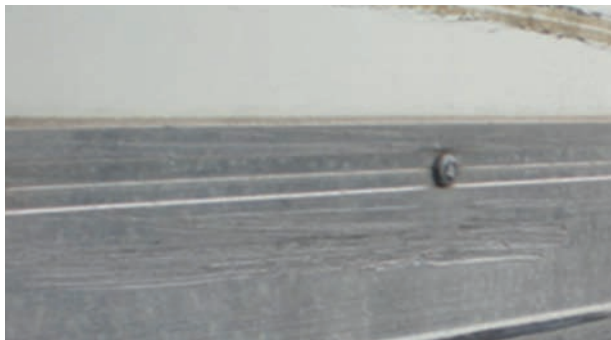
## 20 M3 UNDERBODY



 Cabover and deflector: Faint scratch in keeping with the vehicle appearance




 Side panels: Faint scratch with material removal  $\leq 20$  cm




 Underbody side profiles: Faint scratch



 Bike racks: Faint scratch



 Side and rear doors: Slight deformation: Repair time  $\leq 1$  h



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REPAIRS



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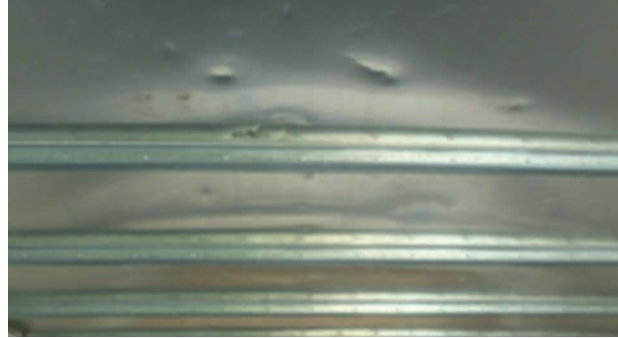
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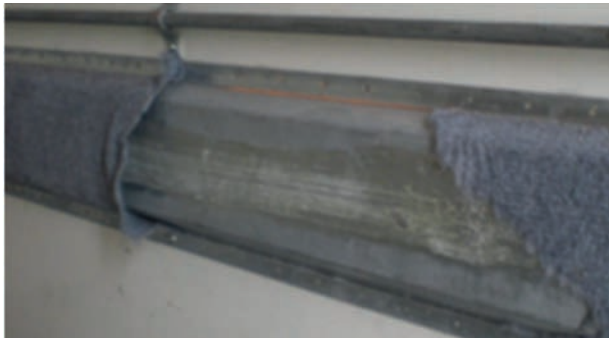
MEMO



 Flooring: Slight deformation, superficial wear



 Roof space: Slight deformation in keeping with the vehicle appearance




 Upholstery and rods: Carpet torn or detached

## 20 M3 UNDERBODY



 Cabover and deflector: Within economic repair




 Cabover and deflector: Significant crack, missing part or beyond economic repair



 Side panels: Scratch with removal of material  $\geq 20\text{cm}$  within economic repair.  
Option to paint half panel



 Wood side panels: Damaged wood support  $\geq 20\text{ cm}$



 Underbody side profiles: Deformations within economic repair



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 Fibreglas side panels: Deformation on lower part, length of > 1 m  
NB: Replacement of the front panel of the underbody requires removal of the underbody.




 Underbody side profiles: Deformations beyond economic repair, perforations, removal of a section of the profile



 Side underun guards: Deformation within economic repair



 Tail lift: Deformations of platform within economic repair




 Side underun guards: Deformation beyond economic repair




## 20 M3 UNDERBODY




 Tail lift: Deformations of platform beyond economic repair; broken or incomplete trim





 Side and rear doors: Significant deformation: Repair time > 1 h within economic repair; closure not sealed



 Side and rear doors: Doors bent at fastening points for hinges, broken, perforated, or beyond economic repair



 Flooring: Deformations or perforations within economic repair

 Deformations or perforations beyond economic repair. Option to exchange flooring by section





PAINTWORK



REPAIRS



CLEANING




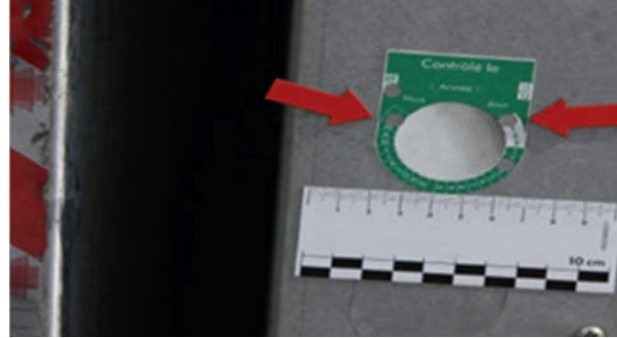
EXCHANGE



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 Roof space: Perforated or torn within economic repair




 Tail lift: Expired check dates




 Roof space: Frame damaged, fabric not within economic repair



 Upholstery and rods: Rods and upholstery deformed within economic repair



 Upholstery and rods: Rods, fastenings, upholstery missing or deformed beyond economic repair

## HOPPERS



 Faint scratches, Dropside/ Tipper Bodies deformations with a repair time  $\leq 1$  h



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REPAIRS



CLEANING



EXCHANGE




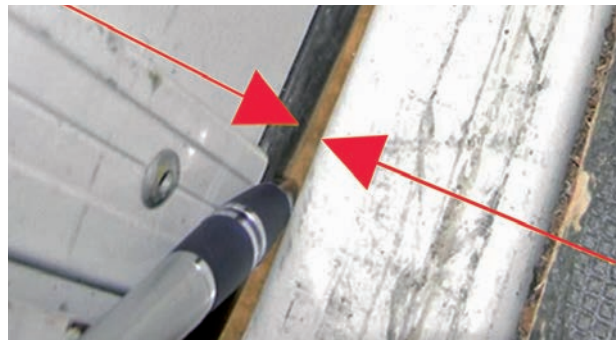
MEMO



 Scratches > 20 cm



 Deformations in the body closures with a repair time > 1 h within economic repair



 Deformations in the body closures not beyond economic repair, closure not possible or not sand-proof







 Trace of concrete or chemical product covering  $\geq \frac{1}{4}$  of the surface of the bed

 Trace of concrete or chemical product on the back of the cab

## TARPS



-  Faint surface scratches (can be removed with cleaning)
-  Slight damage due to pollution
-  Faint marks, e.g. from car wash
-  Slight differences in colour due to the use of different trims or base materials and ageing



PAINTWORK



REPAIRS



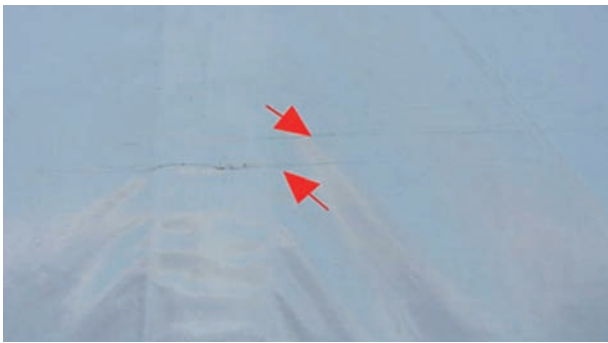
CLEANING





EXCHANGE




MEMO





  Deep scratches through to the fabric

  Scratches with significant abrasion

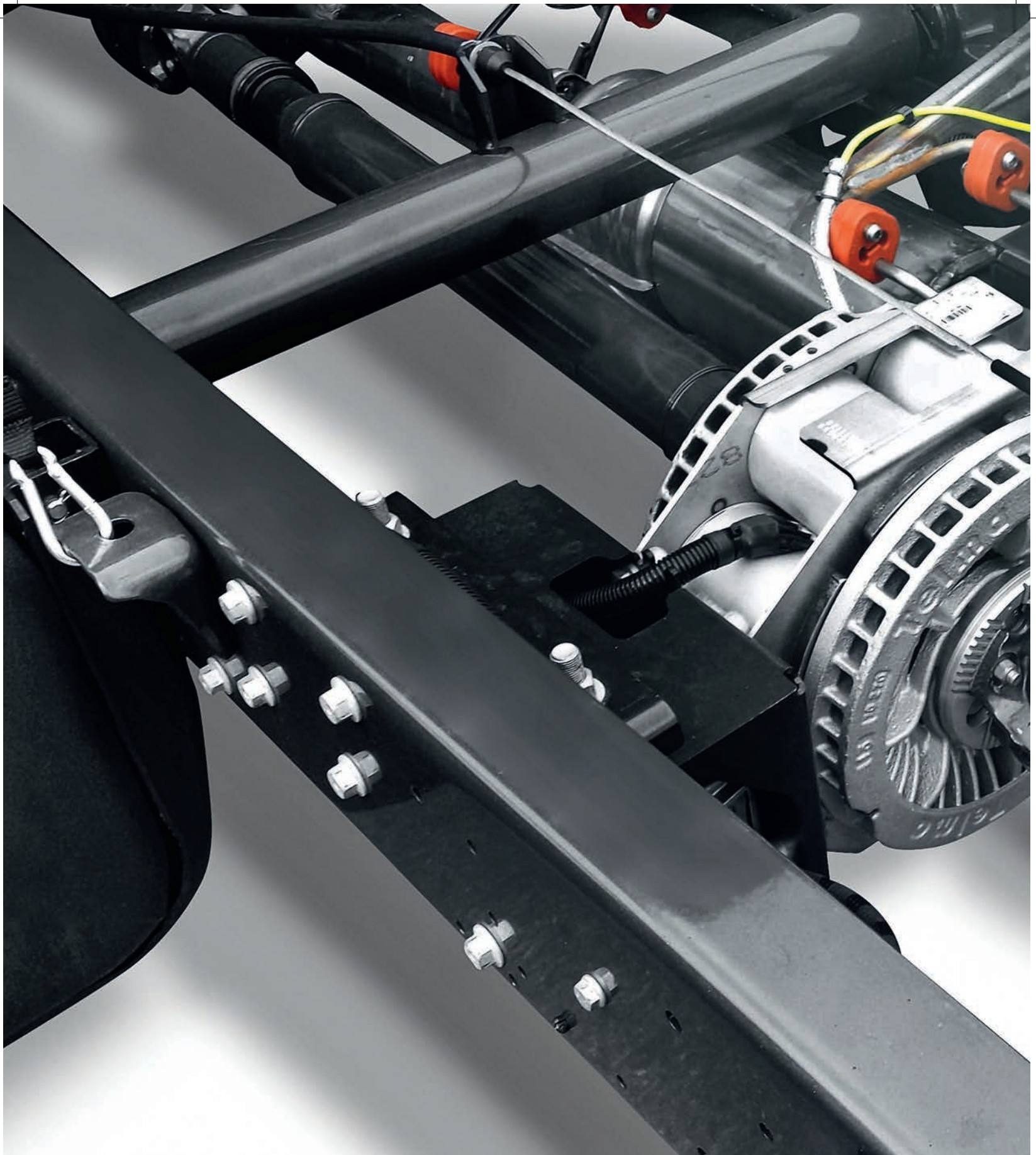
  Significant damage due to pollution

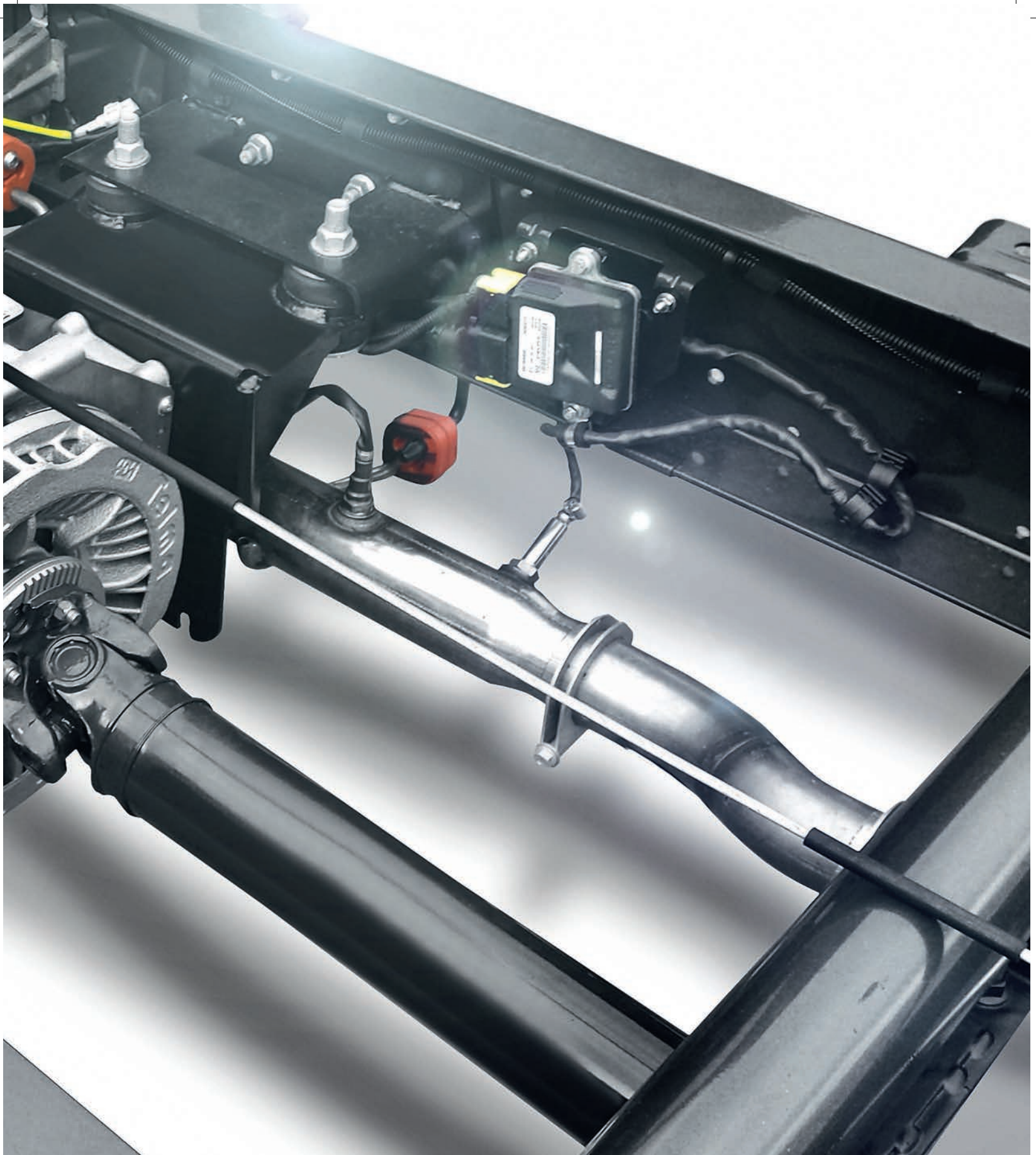
  Marked discolouration

  Unprofessional repairs

  Tears in the tarp, eyelets or hooks

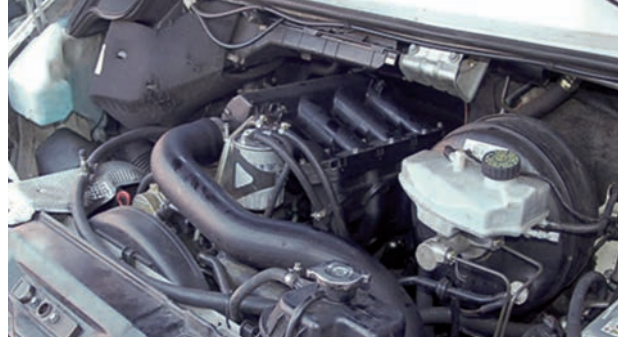
 Advertisement adhesives or adhesive residue, glue residue






## VEHICLE TECHNICAL DETAILS

## DRIVE LINE, STEERING, CHASSIS, SUSPENSION COMPONENTS AND ADDITIONAL COMPONENTS



 Signs of wear that do not impair road safety



 Light traces of oil (no dripping)





PAINTWORK



REPAIRS



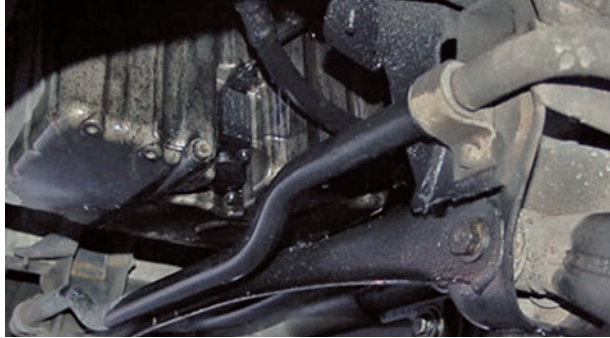
CLEANING



EXCHANGE



MEMO



All Leaks from the engine, gearbox and differential, hydraulic suspension and dampers



Leaks from the steering gear and power steering pump

### OTHERS:



Cracks in suspension bellows and transmission shaft bellows



Broken springs



All signs of wear that can be detected via a visual check and do not impair road safety



Parts for axles, suspension and chassis that are damaged by shocks

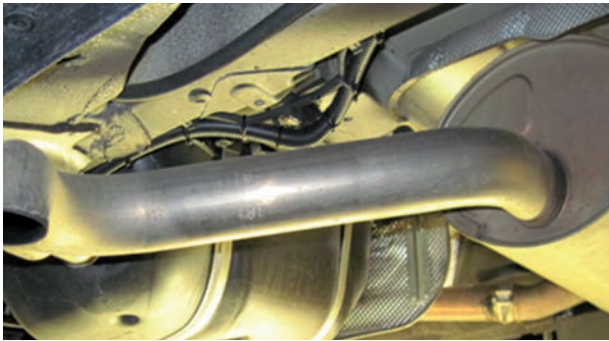


Worn track rods/transverse arms etc.



Strange noises from the engine, gearbox, differential and drive chain

## EXHAUST SYSTEM



Condition conforms to technical inspection



PAINTWORK



REPAIRS



CLEANING



EXCHANGE





MEMO





  Presence of leaks

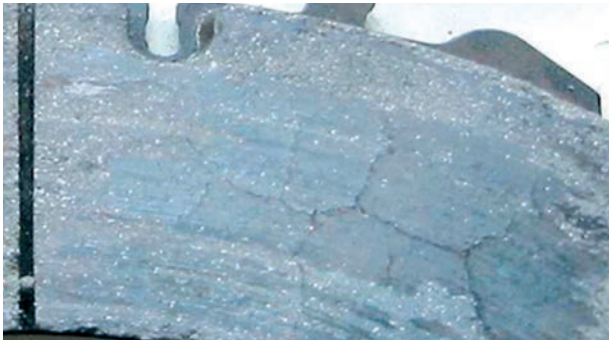
  Rust



  Damage due to external shocks

  Missing equipment, e.g. exhaust outlets torn or deformed

## BRAKE SYSTEM



Normal condition and in accordance with the age and mileage of the vehicle



PAINTWORK



REPAIRS



CLEANING



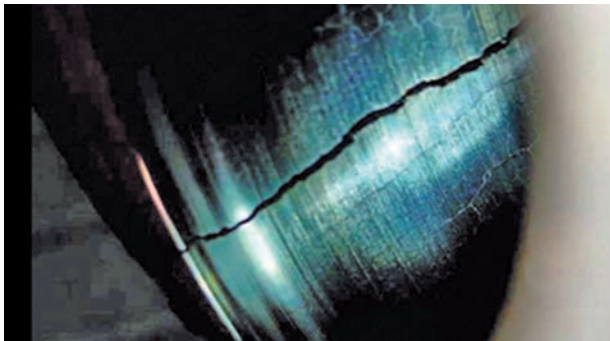
EXCHANGE



MEMO



  Rusted, ground, worn brake discs







  Does not conform to highway code and not valid during technical check

### OTHERS:

  Worn brake linings

  Porous brake lines

  Change to operation

  Damage due to prolonged parking

## STANDARD EQUIPMENT AND DOCUMENTATION, MAINTENANCE, REVISIONS



In order to avoid all additional fees and costs, before returning the vehicle check that all the parts and documents belonging to the vehicle are complete. You can use the following list to do this:

- ✓ Service booklet
- ✓ Onboard manual/operating manual
- ✓ Registration certificate
- ✓ Spare wheel or compressor and inflation product
- ✓ Tool kit
- ✓ Tail lift hitching device
- ✓ Navigation CD/DVD
- ✓ Radio code card (for models with code card)
- ✓ Key and spare key
- ✓ Remote control with key
- ✓ Warning triangle
- ✓ Luggage divider
- ✓ Seat covers
- ✓ Validity of fridge
- ✓ Tailgate check
- ✓ Valid MOT

## FREQUENT QUESTIONS

### 1. What is the vehicle return process?

You will be contacted via letter or email three months prior to the expiration of your contract, in order to remind you of the rules for returning the vehicle and to give you time to prepare the vehicle in line with the contract.

An inspection must be organised between you and OK TRUCKS in the two weeks prior to the end of your contract, the protocol will be detailed below.

On demand or volume return (e.g. > 20 units) a preliminary inspection can be organised in the four weeks prior to the end of your contract.

The damage estimation will be carried out by a third party.

Return location: The vehicle must be returned to the set location in accordance with the return conditions.

### 2. What do I do if my contract has been extended or I am interested in buying my vehicle?

If you are interested in extending your current contract or buying the vehicle, please contact IVECO or your dealer in the three to six months prior to the expiration date of your contract. If a contract is extended, the period and mileage will be requested by your commercial point of contact in order to calculate your offer extension.

### 3. When must I return my vehicle?

On the date agreed upon with IVECO or later on during the last day of the contract in accordance with the return conditions.

### 4. What happens if I return my vehicle after the expiry date of the contract?

Charges will be applied if the vehicle is returned after the date stated in the contract.

### 5. What happens if my vehicle does not comply with the return conditions?

Charges will be applied for the repair work required to ensure the return conditions are met, unless the level of damage is greater than the authorised threshold stated in the repurchase agreement.

### 6. What happens if I do not agree with the repairs I am charged for?

The evaluation carried out by an independent expert is final; if you do not agree with it, you can request your own evaluation by an independent expert at your own cost.

## CONTRACT OPTIONS

### CONTRACT EXTENSIONS

If you would like to extend your contract, please contact the OK TRUCKS centre in your region or ask to speak to the Administration department.

### VEHICLE RETURN

If we do not receive a request for an extension of your contract, we will assume that the goods are returned to us on the date of the end of your contract previously agreed upon.

This damages catalogue is available and can be accessed at [www.oktrucks.co.uk](http://www.oktrucks.co.uk)

## NOTES



## NOTES

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## NOTES

## NOTES



[www.oktrucks.co.uk](http://www.oktrucks.co.uk)